

www.lanesvets.com



Client Care Representative

Lanes vets is looking to recruit a client care representative to uphold our excellent customer experience.

Are you...

- Highly motivated with excellent organisational skills
- Keen to learn and expand your knowledge within the veterinary industry.
- Able to work alone and as part of a team.

Do you have...

- An excellent range of computer skills.
- An enthusiasm to excel in customer care.
- Excellent telephone skills and an empathetic manner.

Then we are looking for you!

This role is part time at 19 hours a week (expected to be Thursday and Friday but some flexibility will be needed) with a shared weekend rota. The position is based at Lancaster but the successful candidate must be prepared to travel to our branches at Poulton & Garstang when required.

For a complete job description please email sue.dobson@lanesvets.com.

Lanes Vets Locations & Contact Information.

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| Lanes Vets Garstang Leachfield Industrial Estate, Green Lane West, Garstang, Lancashire PR3 1PR. | Telephone. 01995 603 349 Email: garstang@lanesvets.com |
| Lanes Vets Lancaster Units 4 - 5 Lake Enterprise Court , Ladies Walk, Caton Road, Lancaster LA1 3NX. | Telephone. 01524 67777 Email: lancaster@lanesvets.com |
| Lanes Vets Poulton 235 Garstang Road East, Poulton-le-Fylde, Lancashire FY6 8JH. | Telephone. 01253 891 088 Email: poulton@lanesvets.com |

The information contained within this factsheet and the Lanes Vets website is provided by qualified, practicing professionals in good faith. The information is not intended to replace the advice of your own veterinarian nor should persons use this information as a basis for diagnosis of any animal(s).